RC – Terms & Conditions

Last Updated: 8 November 2025

Welcome to **RollingChill.com**.

By accessing or using our website, services, or making a purchase, member agree to comply with and be bound by these Terms and Conditions.

Please read them carefully before using our platform.

1. General Information

RollingChill.com is an **online marketplace and event booking platform** that allows members to:

- Browse and purchase lifestyle products.
- Register or book for community events.
- Join discussions and share experiences through our online forum.

These Terms apply to all members, including visitors, registered members, and contributors of content.

2. Eligibility

By using this website, you confirm that:

- You are at least **18 years old** or accessing under the supervision of a parent or legal guardian.
- You have the legal capacity to enter into binding agreements.
- You will use the site only for lawful purposes.

3. Account Registration

To access certain features, you must register for an account by providing accurate, current, and complete information.

You are responsible for:

• Keeping your login credentials secure.

- All activities conducted under your account.
- Immediately notifying us of any unauthorized access or security breaches.

We reserve the right to suspend or terminate any account that violates these Terms.

4. Product Information and Pricing

- We strive to ensure all product details, descriptions, and prices are accurate. However, errors may occur.
- Prices and availability are subject to change without prior notice.
- We reserve the right to correct pricing errors or cancel orders affected by such errors.

5. Orders and Payments

- All orders placed through RollingChill.com are subject to acceptance and availability.
- Payment methods available are displayed during checkout and processed through secure third-party gateways.
- Once payment is confirmed, you will receive an email confirmation with order details.
- We reserve the right to cancel or refuse any order at our discretion (e.g., fraud suspicion, incorrect data, or unavailable stock).

6. Shipping and Delivery

- Products will be delivered to the address provided during checkout.
- Delivery times may vary based on your location and courier services.
- RollingChill is not responsible for delays or losses caused by third-party logistics providers.

7. Returns, Refunds & Cancellations

Our **Return & Refund Policy** outlines how we handle product returns, event cancellations, or booking refunds.

Members are encouraged to review that policy before completing a transaction.

8. Forum & Community Rules

When participating in RollingChill's community forum, you agree to:

- Treat others respectfully.
- Avoid posting unlawful, defamatory, abusive, or offensive content.
- Not engage in spam, harassment, or activities that violate intellectual property rights.

Violations may result in post removal or permanent account suspension.

9. Intellectual Property

All content on RollingChill.com — including logos, images, text, graphics, and software — is the exclusive property of RollingChill or its licensors.

You may not use, copy, or distribute any materials from the site without prior written consent.

10. Disclaimer of Warranties

RollingChill provides all services "as is" and "as available." We make no guarantees regarding:

- Continuous, uninterrupted access to the website.
- Accuracy or completeness of content.
- Suitability of products or events for a particular purpose.

11. Limitation of Liability

To the maximum extent permitted by law, RollingChill shall not be liable for:

- Any indirect, incidental, or consequential damages arising from your use of the platform.
- Loss of data, profits, or business opportunities.
- Third-party activities beyond our reasonable control.

12. Indemnification

You agree to indemnify and hold harmless RollingChill, its affiliates, employees, and partners from any claims, damages, or liabilities resulting from your violation of these Terms or misuse of our Services.

13. Amendments

RollingChill reserves the right to modify, update, or replace any part of these Terms at any time. Changes will be posted on this page, and continued use of the website implies acceptance of those updates.

14. Governing Law and Jurisdiction

These Terms are governed by the laws of the **Republic of Indonesia**. Any disputes will be subject to the exclusive jurisdiction of the courts in **Jakarta**, **Indonesia**.

15. Contact Information

If you have any questions about these Terms & Conditions, please contact us at:

- admin@rollingchill.com
- # https://rollingchill.com